## Frequently Asked Questions

#### Q: What are the benefits of a Volume License?

**A:** A volume license enables the software to be activated on many computers with only a single license number to track and manage. Volume licenses only need network and Internet access during the initial license activation process. The license travels with the machine to which it is assigned. It's particularly useful for educators or students that work offline with laptops.

#### Q. What are the benefits of a Concurrent User License?

**A:** A concurrent license is most beneficial for maximum client deployment and usage flexibility with easy, centralized license management. While TI-Nspire software runs from the client computers, the licenses are checked in and out from a centralized license server. Only the license server requires activation. An advantage of this model is that the TI-Nspire software can be installed on as many client computers as you like. The concurrent license server keeps track of the number of active clients based on actual number of concurrent licenses purchased. In this way, licensing is more closely aligned with actual usage.

#### Q. Can I have a mix of Volume and Concurrent Licenses?

**A:** Yes. Your combination of license editions will depend on your unique situation. For example, you can purchase a TI-Nspire concurrent license for district wide student access on campus and a TI-Nspire Teacher Edition volume license for educators to use in school and offline at home.

#### Q: Can I re-image my computers after installing and activating my software?

**A:** Yes, you can re-image computers for some license configurations.

Concurrent license configuration of TI-Nspire software only activates the license server and not student and teacher computers that may be re-imaged. The client application on a student or teacher computer does not have its own license and instead checks out a license from the license server. Student and teacher computers may be re-imaged regularly with no impact on the licensing.

Volume license configuration of TI-Nspire software activates a license on each computer on which the software will run. When these computers are re-imaged, they will need to have their licenses re-activated with an automated process similar to the original software deployment.

Please refer to the "TI-Nspire Volume Installation Manual" or the "TI-Nspire Concurrent Installation Manual" for more software deployment information.

#### Q: How do I manage my TI software licenses?

**A:** Tl's Software Service Center (<a href="http://education.ti.com/go/softwarecenter">http://education.ti.com/go/softwarecenter</a>) has been designed to help institutions manage their software through a secure, personalized web site. The service provides you and your Account Members with functionality to claim purchased software, generate license numbers and manage software activations.

#### Q: What is software activation?

A: Software activation is the process of authorizing the computer for licensed use of the software. For volume license configuration, each computer using the software is activated using the same license number. For concurrent license configuration, only the TI Concurrent Server Software/
TI Admin Software (license management software) is activated on a server computer and can use the same license number. The software on a client computer checks out a license instead of being activated.

## Q: Does the client application require connectivity to my network or connectivity to the Internet?

A: See the chart below

License Edition	Network Connectivity	Internet Connectivity
Volume License Client	Required only for automatic activation	Required only for automatic activation
Concurrent License Client	Required for Use	Not Required
Concurrent License Server/ TI Admin Software	Required for Use	Required only for automatic activation
Single User Edition	Required only for automatic activation	Required only for automatic activation

## Where to buy and support

For deployment and technical information Visit <u>education.ti.com/nspire/network</u>

> TI Instructional Product Dealers Visit **education.ti.com/dealers**

Technical and customer support 1.800.TI.CARES and <u>ti-cares.@ti.com</u>

## TI-Nspire<sup>™</sup> and TI-Nspire CAS

- » Computer Software (for students)
- » Computer Software Teacher Edition

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TI-Nspire and TI-Nspire CAS technology combines enhanced graphing capabilities with computer features for a more dynamic way to explore concepts, extending beyond the possibilities of traditional graphing tools.

#### **TI-Nspire family software**

- » Identical functionality of TI-Nspire handhelds
- » Educators can use on their classroom computer
- » Available with CAS (Computer Algebra System)
- » Project large split-screen in handheld view using Teacher Edition's TI-SmartView™ emulator features
- » Create questions (open-ended, custom choice, etc.) using Teacher Edition's Question Application
- » Learn more at **education.ti.com/software**

### **Network deployment option**

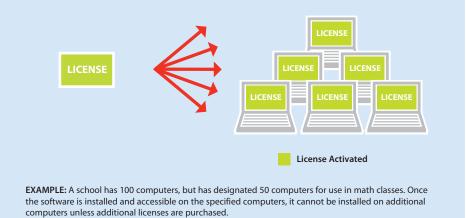
- » Reliable and secure electronic delivery
- Simplifies one-to-many install and deployment process
- » Easily track licenses
- » Learn more at education.ti.com/nspire/network



### Software License Types

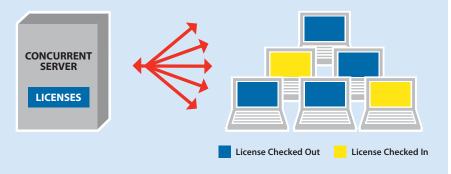
#### **Volume User License (PC only)**

- » Allows access to the software on a fixed number of computers (license cannot be transferred to other computers.)
- » Software can be remotely deployed from a single computer.



#### **Concurrent User License (PC only)**

- » Allows simultaneous use of software by one or more users, up to the maximum number of users agreed to at the time of purchase.
- » Software can be remotely deployed from a single computer.



**EXAMPLE:** A school that has 100 computers designated for use in math class can install the software on all of its 100 computers. However, as a result of purchasing a concurrent license for 50 computers, only 50 computers can run the software at any given time. The 51st user that seeks to gain access to the software will be denied until one of the previous computers is checked in.

### TI-Nspire<sup>™</sup> Computer Software System Prerequisites

# Volume & Concurrent Client Software System Requirements for TI-Nspire Computer Software products

- » Windows® XP (Home and Professional version) with SP 2 or SP 3
- » Windows Vista® (Home Premium, Business and Ultimate) with SP 1
- » Minimum system PIII, 900Mhz, 512MB RAM, 500MB disk
- » Requires version 3.1 MSI V2 of Microsoft® Software Installer. By default the installation process installs and/or upgrades the existing MSI version to version 3.1v2
- » Installation requires local administrator software installation privileges
- » Network Protocol: HTTPS over Port 443 for initial activation

#### **Security Product Compatibility**

- » Theft prevention/recovery such as LoJack®
- » Secure configuration management such as Faronics Deep Freeze™ and Clean Slate® are compatible yet may need to be configured during volume activation or concurrent installation.
- » Internet security software such as Norton® Internet Security Suite and Norton® 360 are compatible yet may need to be turned off during installation.

#### **Network Deployment Tools Compatibility**

- » TI-Nspire Computer Software leverages standardized methodology and technologies built into Microsoft Software Installer (MSI) foundation. This facilitates network deployments by allowing the network administrator to use any number of popular standardized distribution and installation methods.
- » Installation methodologies may vary from: being started from a network resource, pre-staged on a local hard drive, placed within a logon script, deployed via group policy, or "packaged" and deployed using Enterprise Management platforms.
- » Configuration file to automate custom deployments
- » Many standards configurations of the tools listed below are compatible. Note that not all customized configurations of these tools are compatible:
  - Microsoft SMS 2003 R2
  - Novell® ZENworks 7.0
- Group Policy
- Disk Imaging ("ghosting")

### TI-Nspire and TI-Nspire CAS Computer Software Configurations

Product Name	License Type	License Term	Platform	Delivery Method	Minimum Order Qty (Seats)
TI-Nspire and TI-Nspire CAS Computer Software Audience: Students	Volume	Perpetual	PC	CD	10
				Electronic Download	10
	Volume	365-day Subscription	PC	Electronic Download	10
	Concurrent	Perpetual	PC	CD	10
				Electronic Download	10
	Concurrent	365-day Subscription	PC	Electronic Download	10
Product Name	License Type	License Term	Platform	Delivery Method	Minimum Order Qty (Seats)
TI-Nspire and TI-Nspire CAS Computer Software – Teacher Edition	Volume	Perpetual	РС	CD	5
Audience: Educators				Electronic Download	5
	Concurrent	Perpetual	PC	CD	5
				Electronic Download	5

Mac<sup>®</sup> support is currently offered only with a single user perpetual license and not through a network deployment.

## TI Concurrent Server Software/TI Admin Software for Concurrent Software Licenses Only

- » Supported System Specifications
  - Windows XP (Home and Professional version) with SP 2 or SP 3
  - Windows Vista (Home Premium, Business and Ultimate) with SP 1
  - Windows Server 2003
  - Minimum system PIV, 1.0Ghz, 1024MB RAM, 1GB disk
- Network environment compatibility
  - Requires static IP address
- Generic udp/IP network
- Subnets and sub-domains within network firewall
- Novell e-directory™ 8.8
- Windows 2000, Windows 2003, and Windows 2008 domains
- Windows Workgroups (NetBIOS)
- » Network Protocol
  - Encrypted udp/IP over Port 5093
  - HTTPS over Port 443 for initial activation

### Get started now

2. School Network Access

Complete this checklist a	nd contact a	local dealer
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For students: ☐TI-Nspire ☐TI-Nspire CAS
For teachers: ☐TI-Nspire ☐TI-Nspire CAS

☐ Always connected ☐ Sometimes ☐ N/A connected

#### 3. License type

☐ Volume ☐ Concurrent (PC only) ☐ (PC only)

#### 4. License term

☐ Perpetual ☐ Subscription
(Not available in Teacher Edition)

5. Number of computers for teacher use

6. Number of computers for student use \_\_\_\_\_

Locate a dealer by visiting <u>education.ti.com/dealers</u>.